

This is what makes us move



In this edition highlights include:

Official opening of Movement Midlands

Meet the Team at Movement Midlands

Exciting new FREE CPD Events

John Innes wins RCVS Impact award

New In-house MRI scanner at Movement North West

Mark Morton Awarded Fellowship of the Royal College of Veterinary Surgeons

Client care teams

Prices held for 2025

Scan here to refer a case:



movementvets.co.uk



Longest day of the year sees Official Opening of Movement Referrals Midlands

On the summer solstice, we officially opened our second referral centre, in the town of Uttoxeter in Staffordshire.

Adrian Chiles, renowned TV presenter and newspaper columnist, officially opened the clinic along with his four-year old dog, Tito. Along with over a hundred guests, Adrian and his wife, Kath Viner, editor-in-chief of the Guardian, toured the clinic to see the diagnostic and surgical equipment, including on-site high-field MRI and 32-slice CT scanner, as well as watch demonstrations on techniques such as advanced imaging, fracture repair, and hip replacement. Chiles commented on the “positive vibe” at Movement Referrals and the clear expertise and experience of the clinical team.

In November 2023, Chiles received criticism from many in the veterinary profession when, in his Guardian newspaper column, he raised concerns regarding increasing veterinary fees and upselling tactics. Following a backlash from the profession, he admitted that he had been unaware of all the structural changes that had occurred in the sector over the last 25 years.

He then issued a full apology to the veterinary professions in a follow-up column in the Guardian.

Speaking, in his unmistakable Birmingham accent, as he officially opened Movement Referrals Midlands, Chiles said, “I have never received such a volume of correspondence to one of my newspaper columns. One of the people that wrote to me was Movement Director, Professor

John Innes, and we had very useful subsequent discussions that made me realise I had unfairly blamed vets for the issues I had felt as a pet owner.” He joked,

“I had nightmares of hordes of white-coated vets marching towards me bearing flaming torches and whatever tools they use to castrate dogs”.

Talking in turn to the assembled crowd, the directors of Movement Referrals, Mark Lowrie, Ben Walton, Mark Morton, and John Innes, explained the ethos and culture of the practice, and thanked the many people that had helped them to realise their vision of a second referral centre. In particular, they thanked property agent Jeremy Hobson of Ollerton Estates, ColinCarthy of Dane Architecture, and Patrick Hough of Hough Construction. They also thanked all their team members: vets, nurses and support colleagues.

Like the practice’s other centre in Preston Brook, Cheshire, Movement Referrals Midlands offers neurology and orthopaedics referrals. The centre is led by Mark Lowrie, renowned Specialist veterinary neurologist, and he is joined by experienced orthopaedic surgeons, Kinley Smith and neurology residents, Callum Golding and Rebecca Clark.

Meet the team at Movement Midlands



Mark Lowrie

MA VetMB MVM DipECVN MRCVS
RCVS & EBVS® European Specialist
in Veterinary Neurology Clinical
Director – Movement Midlands

Mark qualified from the University of Cambridge and then worked in first opinion small animal practice. Following an internship at the Royal Veterinary College (RVC), he moved to the University of Glasgow to complete a residency in veterinary neurology. Mark worked for several years at a leading multidisciplinary veterinary centre near London, then as Clinical Director for a multidisciplinary referral centre in the East Midlands.

Mark has a Master's degree on steroid responsive meningitis-arthritis in dogs and has a particular interest in management of movement disorders, inflammatory brain and spinal disease and feline neurology. He is Veterinary Consultant to the International Society of Feline Medicine (ISFM) and was awarded the prestigious national prize of "Petplan Vet of the Year" in 2022.



Kinley Smith

MA VetMB PhD CertSAS DipECVS
MRCVS RCVS & EBVS® European
Specialist in Small Animal
Surgery Orthopaedic Surgeon –
Movement Midlands

After qualifying from Cambridge Vet School in 2000, Kinley made his way to Specialist status via a PhD in cruciate disease at the University of Liverpool, and a residency at the University of Glasgow. He became a European Specialist in 2014 and has worked in small animal orthopaedics since. Kinley has a particular interest in sports medicine and the diagnosis and management of lameness in working dogs.



Callum Golding

BVMedSci (Hons) BVM BVS
MRCVS Resident in Neurology –
Movement Midlands

Callum is our resident neurologist at Movement Referrals, where he brings a strong background in small animal medicine and surgery and a passion for advanced neurological care. He graduated from the University of Nottingham in 2021, achieving two degrees BVMedSci (Hons) and BVM BVS MRCVS Prior to joining Movement Referrals in April 2025, Callum spent three and a half years at a busy small animal hospital in Somerset, honing his clinical and surgical skills in a fast-paced, high demand environment.



Rebecca Clark

BVSc CertAVP PgCert MRCVS
Resident in Neurology –
Movement Midlands

Rebecca grew up in Liverpool where she later remained to study at University of Liverpool. Upon graduating in 2019 with a degree in Veterinary Science, she worked in a small animal first opinion practice on the Wirral. Between 2022 and 2023, Rebecca undertook a rotating internship at the Small Animal Teaching Hospital. During her time at SATH, she published a case report on Composite occipito-atlan-to-axial joint cavity cyst in a cat. She has recently gained her Certificate in Advanced Veterinary Practice with an additional Postgraduate Certificate in Veterinary Professional Studies. Throughout her veterinary career, Rebecca has nurtured a strong interest for neurology, and more specifically movement disorders and epilepsy. Rebecca joined the Movement Referrals team in January 2025 as an intern and has now progressed to be a resident in neurology.

Movement North West new team members

Meet Beth Mahon! our new neurology clinician at Movement NorthWest



Beth graduated from the University of Nottingham in 2018 and initially worked in a charity hospital in Brighton. Following a rotating internship at the University of Cambridge, she completed a specific internship and residency in neurology and neurosurgery at Southfields Veterinary Specialists in Essex. Beth's clinical interests include epilepsy and neurosurgery.

Beth joins Guillaume Albertini DipECVN in our neurology service.

John Innes wins RCVS Impact Award



Movement Referrals Director, Professor John Innes, has received the 2025 Impact Award from the Royal College of Veterinary Surgeons.

Professor Innes was nominated for his role, over the past 20 years, in developing, validating and promoting the use of client-reported outcomes measures in canine orthopaedics and chronic musculoskeletal pain. His method – ‘Liverpool Osteoarthritis in Dogs’ – is now widely used internationally by researchers and practitioners. His nominator was Duncan

Lascelles, Professor in Small Animal Surgery and Pain Management at North Carolina State University. He said:

“John is a gifted clinician and clinical scientist. His clinical research, particularly around the development and understanding of client reported outcome measures has been highly innovative and performed to an extremely high quality.

“His work has led and inspired the important field of owner-based assessment of disease progression and monitoring efficacy. He has had very significant impact in the veterinary scientific community.

“Critically, what really makes John’s work stand apart is his additional focus on dissemination of this research and integration of tools into daily practice in a practical manner.”

Two exciting FREE CPD Events

Join us for an afternoon of CPD at Chester Zoo!

On **Wednesday 12th November 2025** we will host an afternoon of FREE CPD at Chester Zoo.

The event will start with lunch at 12.30pm although delegates can enjoy free access to the Zoo from 10am.

The CPD sessions will start at 1.30pm and run through to 6pm.

The theme for the day is **“Contextualised care in veterinary neurology and orthopaedics”**



Register here for CPD at Chester Zoo



CPD for Midlands-Based Vets at the National Memorial Arboretum

Join us on **Tuesday 25th November 2025** for an afternoon of FREE CPD designed for Midlands-based vets at the National Memorial Arboretum.

The day begins with lunch at 12.30pm, followed by CPD sessions from 1.30pm to 5pm, featuring case-based talks and practical insights from leading specialists.

This year’s theme is:

“Hidden Dangers and Critical Findings in Orthopaedics and Neurology.”

Learn how advancing your understanding of subtle and critical signs in orthopaedics and neurology can transform patient outcomes and elevate your clinical skills.



Register here for CPD at the National Memorial Arboretum



Mark Morton Awarded Fellowship of the Royal College of Veterinary Surgeons

We are delighted to announce that Mark Morton has been awarded Fellowship of the Royal College of Veterinary Surgeons (RCVS) in recognition of his outstanding contributions to the veterinary profession.



The Fellowship is one of the highest honours bestowed by the RCVS, celebrating excellence, innovation, and leadership within veterinary medicine.

Mark will formally receive his award at the RCVS Fellowship Day in November, where new Fellows are recognised for their achievements and commitment to advancing the profession.

Speaking about the honour, Mark said: "I am truly honoured to be awarded Fellowship of the RCVS. I hope to be an active part of the Fellowship, contributing to initiatives that help advance our profession and support the next generation of veterinary professionals."

Everyone at Movement Referrals congratulates Mark on this well-deserved recognition of his dedication and expertise.

New in-house MRI scanner for Movement Northwest



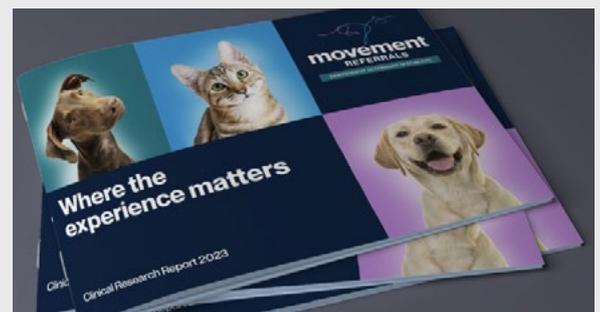
We are delighted to share that building work has just finished on the installation of a brand-new Canon 1.5 tesla MRI scanner at our Northwest centre. This marks an important milestone in our ongoing commitment to providing the highest standard of care for pets and their families. As you may know, until now, we had a relocatable Canon 1.5 tesla MRI in our car park but now we will be able to image our neurology patients within the envelope of the main building.

Remember us for any Neurology Cases that require a specialist's expertise and advanced imaging! We have you and your clients covered.

Read our second Clinical Research Report

We have published our second clinical research report. The report details all the papers, abstracts and book chapters that we have been published during the calendar year 2024. Clinical research is a central pillar to our culture and ethos at Movement Referrals.

You can read the report by visiting our [website here](#)



Our Client Care Teams

Our 'front of house' teams are an extremely important part of our service: they are the people that you first talk to, as do our mutual clients. They take their role very seriously and want to deliver first rate client care, at what can be an emotional and stressful time for clients.

North West (Preston Brook, Cheshire)



Laura Linck Practice Manager

With over 15 years of working in different industries including theatre, films, events and property management, Laura sought a change of career and chose to dedicate her skills and experience to help establish Movement Referrals on the map. Throughout her career, Laura's drive has always been in offering high end Client Experience. A recipient of the STAA Best Customer Experience Award in 2022, Laura's focus is to put people's – and pets' – experiences at the centre of everything she does.



Laura Dixon Receptionist

Laura started working as a Veterinary Receptionist back in 2015. Laura has undertaken a wide range of duties in her role as a receptionist/administrator within the Veterinary Specialist area for many years. She has also spent some time in general practice to gain better insight into the referral process from start to finish. Laura enjoys her work and has been able to gain a number of her skills over this time.



Sarah Mclean Receptionist

Sarah started working as a Veterinary Receptionist in 2017, and has worked in both first opinion and referral practices. Sarah took a year away from working as a veterinary receptionist to work in a human referrals centre but realised how much she missed looking after pets and their owners. Sarah Joined Movement Referrals in June 2024. In her spare time, you can find Sarah out and about with her two border collies Bella and Flick or competing at agility competitions.



Lucy Evans Receptionist

Lucy started her veterinary career working as an animal nursing assistant in the charity sector. After joining a first opinion practice, Lucy decided to train to become a Veterinary Nurse and qualified as an RVN in 2020. Whilst Lucy has enjoyed all aspects of nursing and caring for pets, she has grown to enjoy the client facing aspect of the role. Lucy joined the front of house team at Movement in 2025 where she is able to combine her nursing knowledge and passion for customer care to ensure clients and pets alike receive the best experience possible.

Midlands (Uttoxeter, Staffordshire)



Kerry Turner Practice Manager

Kerry has a strong foundation in commercial and financial principles. Her early career included technical and customer service roles within the construction and health & safety sectors, where she developed a practical understanding of operational support and client engagement. In 2015, she decided it was time for a change of direction, so when the opportunity arose to combine her love of animals with her passion for operational excellence, she joined the support team in a local veterinary practice. Kerry is now managing the non-clinical functions at our Midlands Referral hospital where she is committed to supporting seamless service delivery and enhancing the overall experience.



Sarah Ward Receptionist

With over five years of experience working as a Senior Receptionist/Administrator and Client Care Team Leader in the veterinary referral sector, Sarah brings a compassionate and client-focused approach to her role. Before moving into the veterinary field, Sarah spent 13 years as a payment specialist for an international online gaming company, where she honed her skills in customer service, administration, and operational efficiency. Sarah has a particular interest in pet insurance, always eager to help owners navigate the complexities of coverage and claims. Outside of work, Sarah enjoys exploring the great outdoors with her husband and their energetic Border Collie, Flynn.



Jayden Boulton Receptionist

After working for 4 years in first opinion, as a veterinary care assistant, Jayden decided he wanted to broaden his horizons and work in referrals.

Jayden loves the interactions he gets from both the clients and their animals, and this prompted him to join Movement as a veterinary receptionist.

Currently, Jayden doesn't own a cat or dog, but this is something he wishes for the future. He does, however, have a pet tarantula called Nimbus!

Prices Held for 2025!

We entered our third financial year at Preston Brook, and we wanted to thank you for all your support so far. As a new business, we have recognised the financial pressure put upon, not only pet owners, but also our colleagues in veterinary clinics, so we are delighted to be able to hold our prices yet again. We hope this decision will be of some help to everyone, given the current climate within our profession.

We will work toward continuing our goal of a price freeze until end of June 2026. One change we have made is that post-operative medicines dispensed to owners to give at home, will no longer be included in our fixed-price procedures.

This is to be fair to all owners, and we believe our fixed-price procedures still offer great value for money.

At Movement Referrals, we are committed to providing value: value being a combination of quality and price.

We aim to be accessible and responsive should you need to contact us for advice or a referral.

Refer a case

Vets from across the North of England, North Wales, and Midlands are using our services in neurology, orthopaedics, and neurosurgery, both in Cheshire, and now in the Midlands. Two centres, two options, twice the capacity.

With our focussed clinical service approach, we can be efficient within minimal waiting times, and we aim to provide bespoke client care. We understand the trust you are placing in us.

Movement Referrals Northwest

"What a fantastic place this is. From the start of our dachshunds treatment the whole experience has been 100% and the team cannot get enough praise. From being totally stunned by the sight of Peggy without the use of her back legs and helpless to a dog with a new lease of life was overwhelming. The whole team were there for us and gave us hope for a chance of recovery which we thought we had lost. Peggy is pulling through and getting stronger day by day. Thank you so much for everything"

Steve

Movement Referrals Midlands

"I cannot praise enough the care and attention that we received from all at Movement Referrals. We were listened to, never felt rushed, and every detail was carefully explained. The care and consideration shown to Sid my Doberman was amazing and Sid felt so at ease when in pain, I'm so pleased Movement Referrals was given as an option, and so pleased we chose to take that option despite it being furthest from our home"

Julie

Did you know?

Our Google review statistics:

Preston Brook, Cheshire
average score 5.0
(149 reviews)

Uttoxeter, Staffordshire
average score 5.0
(20 reviews)

Scan here to refer a case:



movementvets.co.uk

